



Professional
Display
Solutions

xxBDL3550Q-Series Firmware Update Procedure

firmware version FB01.02



PPDS is a part of TPV Technology
Brand licensee of Royal Philips

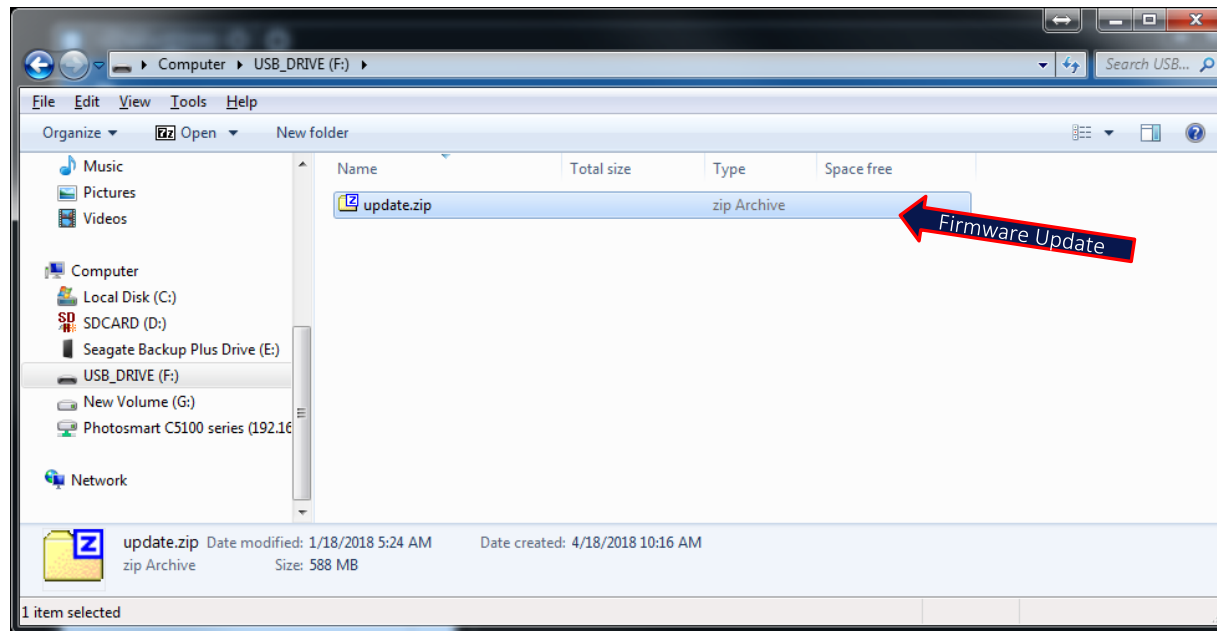
Prepare USB

Download the update.zip firmware file (don't unzip the file):

<https://www.dropbox.com/s/ntvi5ztd7ws5jca/update.zip?dl=0>

Copy the “update.zip” to the root of a USB stick

DO NOT UNZIP IT



Note: USB stick must be formatted to FAT32

Firmware update

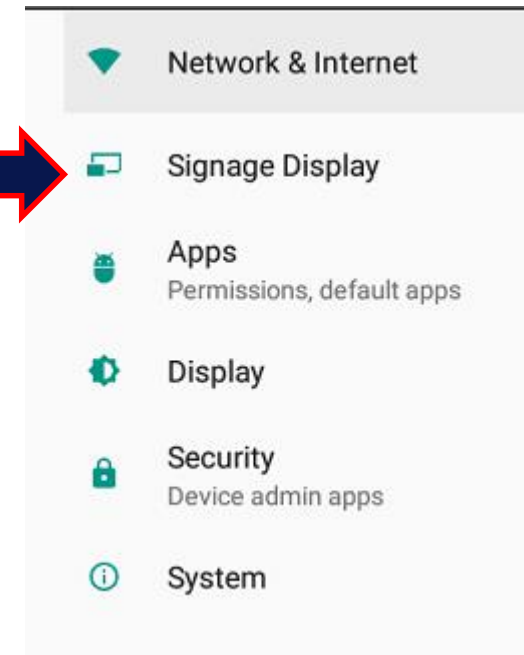
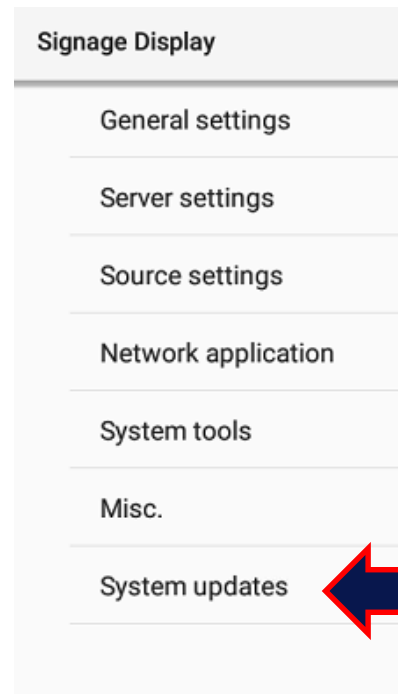
- Enter the Android Menu:

Press Home 1888 on the RC

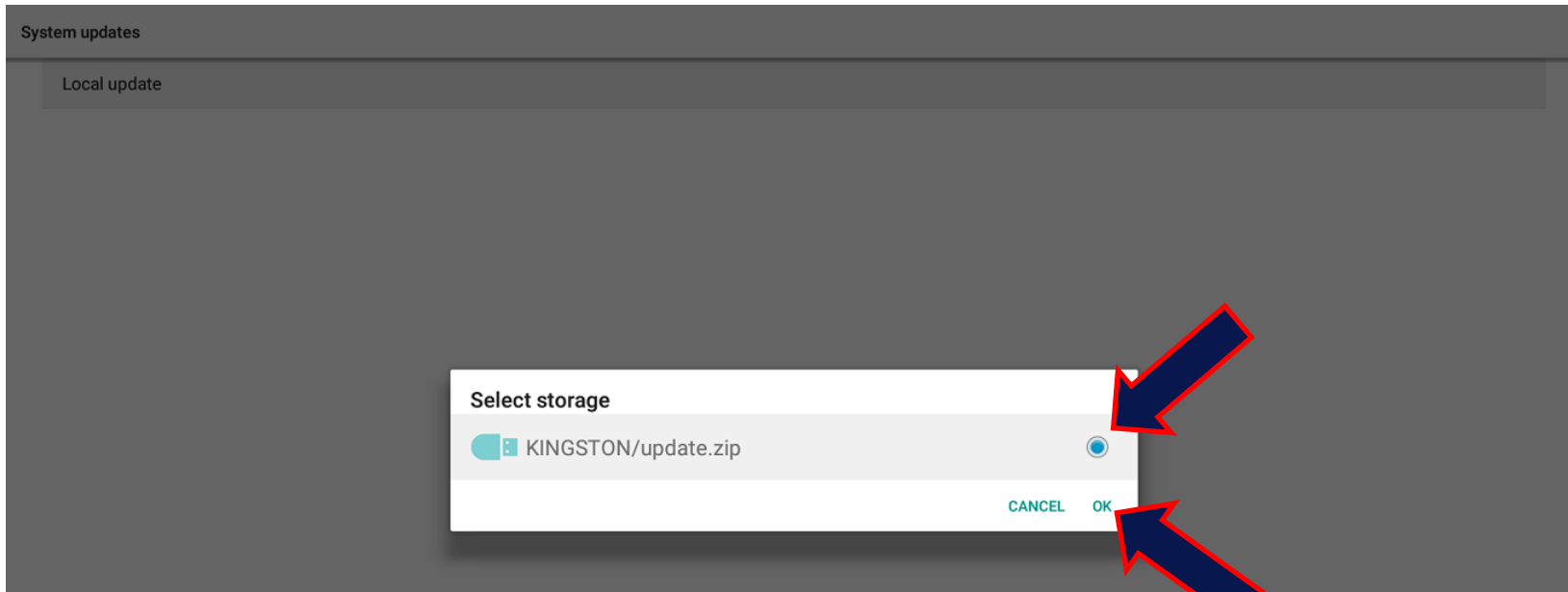


- Enter password: 1234
- Select Settings
- Select Signage Display
- Select "System updates"

Android Menu



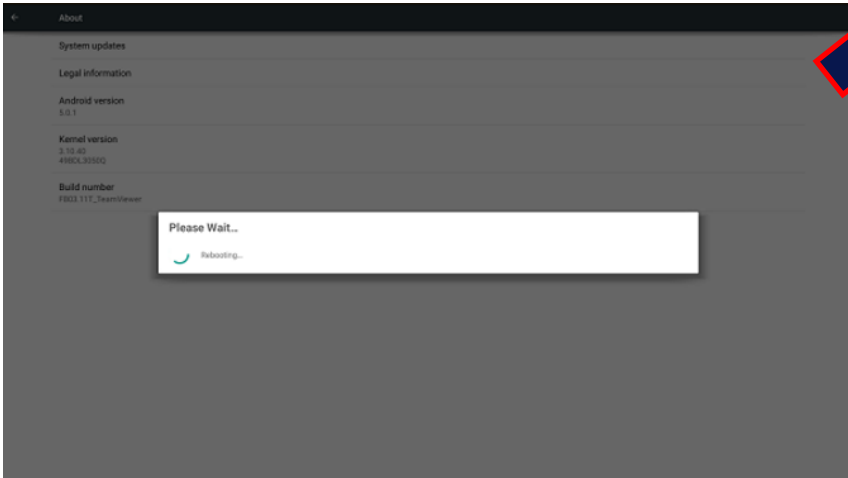
Select the file and press OK



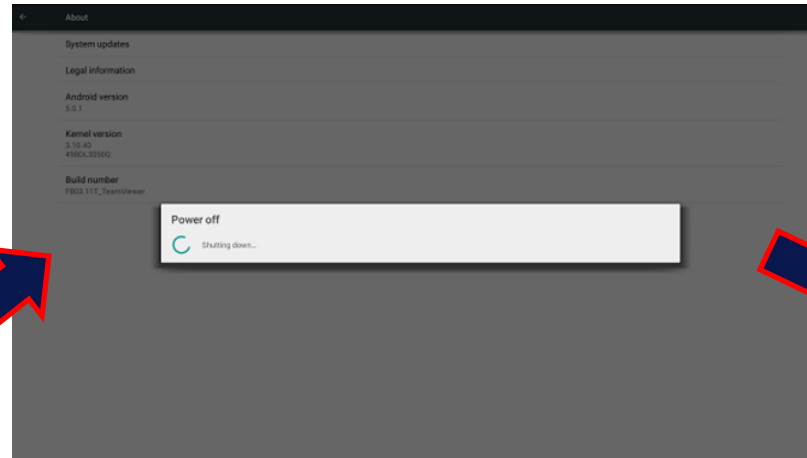
Note: Some USB flashdrives will not work for the Android FW update. If the update fails, try with a different USB flashdrive.

Programming...

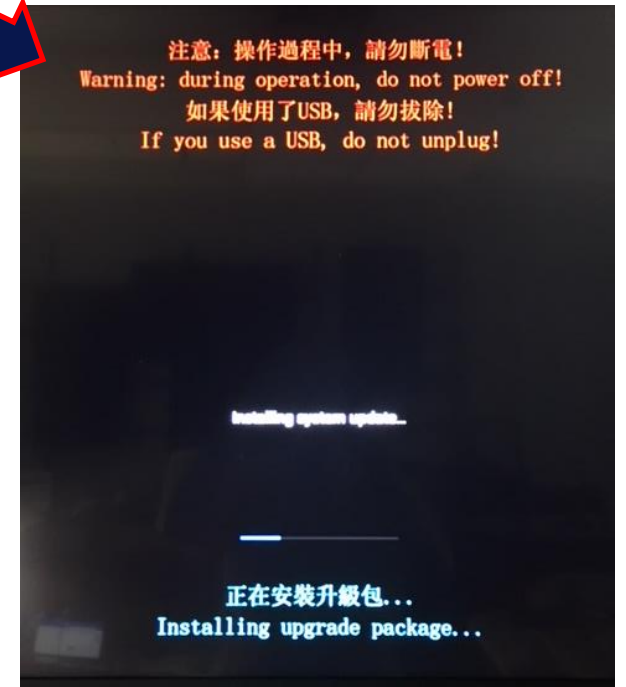
Rebooting



Shutting down



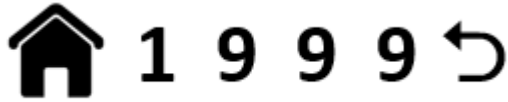
Installing



The system will restart upon completion of the Firmware update.

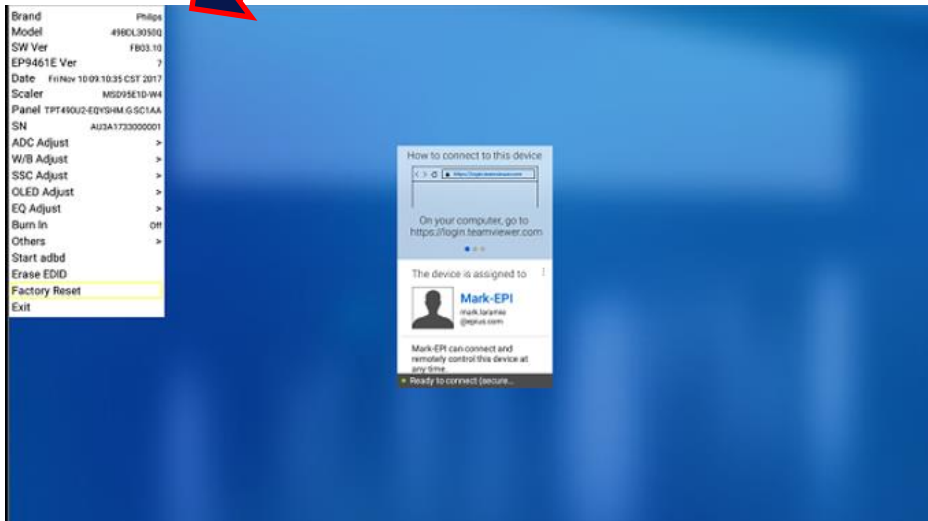
Perform a Factory Reset

- Enter the Factory menu by using the key sequence: Home, 1, 9, 9, 9, Return



Note: "return" is NOT the left cursor button

Pops up the Factory menu



Brand	Philips
Model	43BDL3550Q
SW Ver	FB01.01
EP9461E Ver	17
Date	Fri Oct 23 18:06:34 CST 2020
Scaler	MSD96BUXM8C
Panel	TPP430H3-QUBH10.K SD9P0N
SN	AU0A2024002402
ADC Adjust	>
W/B Adjust	>
SSC Adjust	>
EQ Adjust	>
Burn In	Off
Others	>
Start addb	
Erase EDID	
Factory Reset	
Exit	

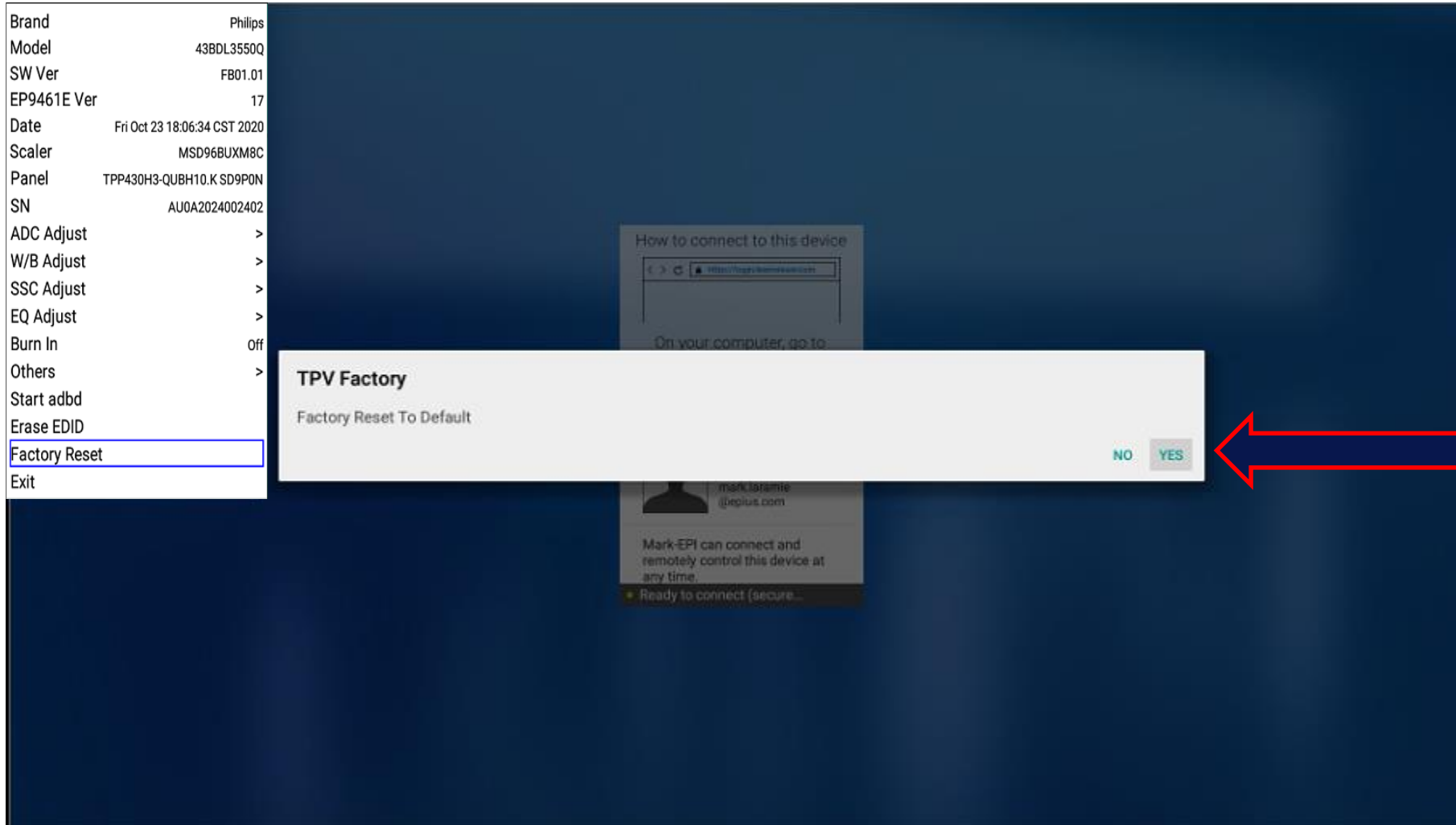
- Select "Factory Reset"



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SN	AU0A2024002402
ADC Adjust	>
W/B Adjust	>
SSC Adjust	>
EQ Adjust	>
Burn In	Off
Others	>
Start abbd	
Erase EDID	
Factory Reset	
Exit	

TPV Factory
Factory Reset To Default

NO YES

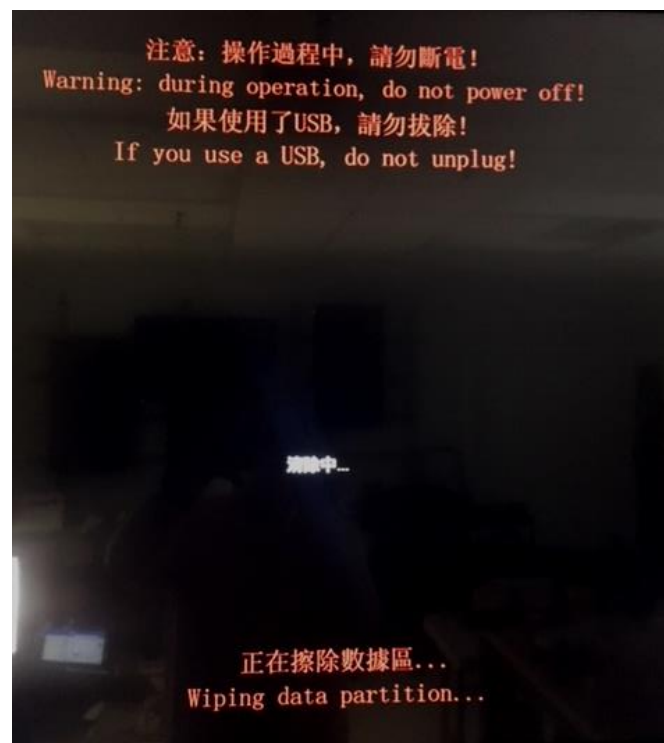


- Select “Yes” to start Factory Reset

Resetting...


The monitor will turn off when Factory Reset is completed

After the reset, restart the monitor then reboot it by the AC power switch or unplug/replug the monitor power cord.



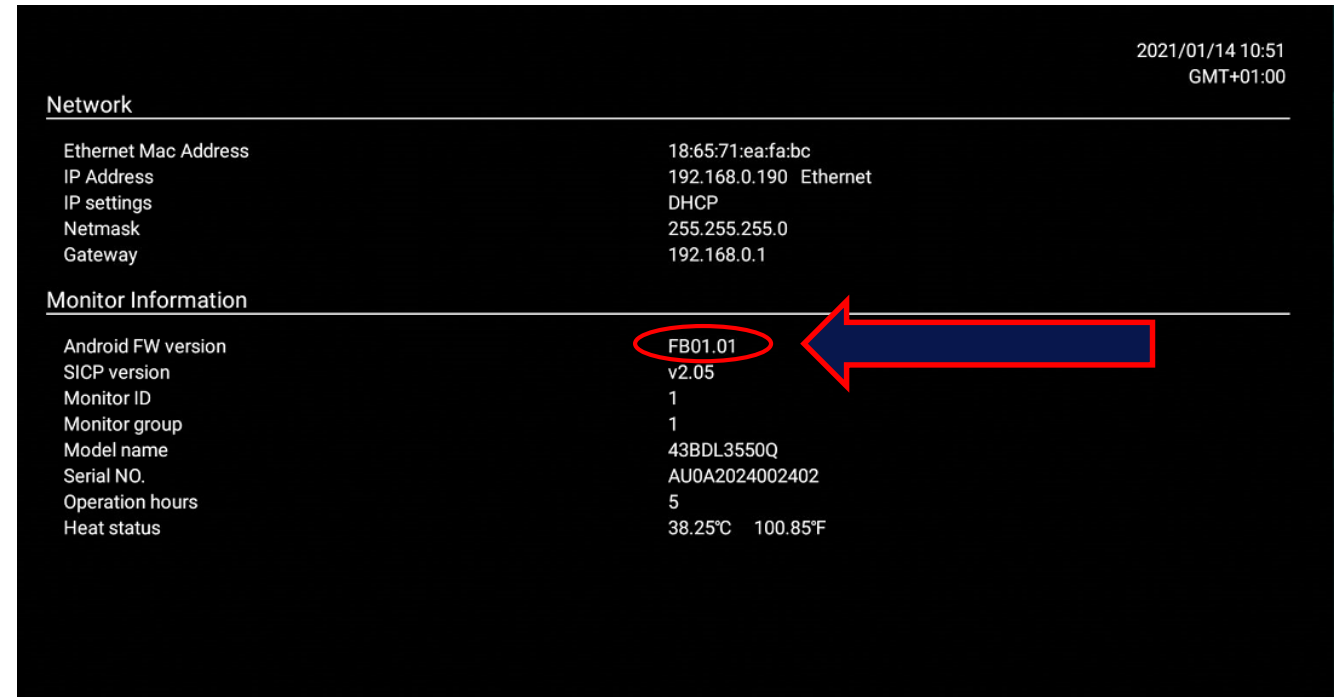
Verify FW update

- View the Info page

Press INFO 77 ( 7)

on the RC to call up the info page

- Verify the Android FW version is updated
- Done



2021/01/14 10:51
GMT+01:00

Network

Ethernet Mac Address	18:65:71:ea:fa:bc
IP Address	192.168.0.190 Ethernet
IP settings	DHCP
Netmask	255.255.255.0
Gateway	192.168.0.1

Monitor Information

Android FW version	FB01.01
SICP version	v2.05
Monitor ID	1
Monitor group	1
Model name	43BDL3550Q
Serial NO.	AU0A2024002402
Operation hours	5
Heat status	38.25°C 100.85°F



Powering Evolution

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